



मध्य प्रदेश MADHYA PRADESH

MPONLINE - Service Level Agreement

08AA 72471

This Agreement is made as on the JULY 2011, BETWEEN MPOnline Limited a company incorporated under Indian Companies Act VII of 1956, and having its office at **Nirupam Shopping Mall 2<sup>nd</sup> floor, Ahmedpur, Hoshangabad road Bhopal 462026**, hereinafter called "**MPONLINE LTD**" represented by Chief Operating Officer as the one part, and **VIKRAM UNIVERSITY, UJJAIN** whose address for service is **VIKRAM UNIVERSITY, UJJAIN** and represented by Registrar **VIKRAM UNIVERSITY, UJJAIN** as the other part.

WHEREAS "MPONLINE LTD" is a Joint venture Company set up for the purpose of development, maintenance and management of the MP Online portal for providing web based Government to citizen services ; Government to Business services.

And WHEREAS the Registrar is desirous of delivering services to the Stakeholders through MP Online Portal.

NOW, THEREFORE, in consideration of the mutual promises and undertakings contained herein, the parties agree as follows:

MPONLINE LTD - Service Level Agreement



*Confidential*  
Registrar  
Vikram University  
UJJAIN

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