Paper MARKETING MANAGEMENT MBA II SEMESTER (CBCS)

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Lecture on

Distribution Channel

Factors Affecting Selection of Distribution Channel

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Distribution Channel

- Marketing channels are sets of interdependent organisations involved in the process of making a product or service available for use or consumption to final consumer.
- These are the set of pathways of a product or service that follows after production available as finished goods culminating for purchase and finally used by the ultimate consumer.

Distribution Channel

- Marketing channels also represent a substantial opportunity for business firm.
- One of the chief role of marketing channels is to convert potential buyers into profitable customers for their products/ services.
- Marketing channels must not just serve market,
 but establish markets for the Companies
 products as well as selling brands.

Importance and Functions

- Concentration and dispersion of goods
- Creation of massed reserve
- Reduction of number of transactions
- Routinization of decisions
- Postponement of physical changes in product
- Advising producers on product pricing
- Acting as channel of communication
- Promotional activities
- Financing the marketing function
- Creation of utilities

Factors Affecting Selection of Distribution Channel

The following factors play an important role in the selection of channels of distribution:

• Market Characteristics: Customer characteristics, size of the market, extend of concentration of customer, size of purchase, frequency of purchase, buyer behaviour, etc.

• **Product Characteristic:** Price of the product, technical complexity, bulk, perishability, items complementarity with other products, etc.

Factors Affecting Selection of Distribution Channel

• Company Policies: Advertising policies, sales policies, price policies, service policies, desire for control over channel, etc.

 Distribution Strategy: Kind of customers, type of product / service, company policies for intensive, selective or exclusive distribution, etc.



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